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## News & Info from ...



Newsletter: Vol. 14, Issue 5 - December 2014

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### QUOTE

**"Do not spoil what you have by desiring what you have not; remember that what you now have was once among the things you only hoped for."**

- Epicurus

### PODCAST

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- [Your Digital Legacy](#)
- [Do You Brand Your Car?](#)
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- [Are You Killing Your Online Reputation - Part 1](#)
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### WELCOME!

Welcome to our new subscribers.

This may be the last newsletter we send for a little. As mentioned in the last newsletter we are building a house west of town and it's all moving along at a pace now with the house being trucked out this week and hoping to have it all finalised by early new year. Whilst I'm still not 100% sure when we'll be moving, there will be a lot to do in terms of finding out whether there is reasonable internet connectivity out there (questionable) and whether I need to arrange for in-town accommodation for my business. I did notice some good mobile signal on my new phone so perhaps that bodes well for Wi-Fi. In addition my daughter is going into her final two years of high school and will be looking for a bit more support from me so I'll be pulling back from anything over and above client work.



I've been doing the newsletter now for 14 years and the [archives](#) hold a number of back issues for anyone interested in a stroll down memory lane! My practice celebrates 15 years in February and I so appreciate the clients who have been with me for nearly the entire time - and those new clients who have come on over the years. I started this journey when my daughter was born and you have enabled me to continue to be available for her right throughout her schooling and formative years. I appreciate you all so much.

For those who maybe didn't get what you were hoping for this year (and it's been a tough year for many), perhaps the quote from Epicurus to left will help :)

Best wishes for the holiday season! And if you are travelling stay safe.

Till next time!

*Lyn PB*

### Warranties and Consumer Guarantees

As we enter the holiday season and shopping becomes a frenzy it might be worth revisiting the consumer guarantee laws and warranties.

From the blog: [Warranties - Who's Responsible?](#)



## BLOG

What's been happening at the blog? Latest articles:

- [Offshore Hiring Turns Mainstream](#)
- [Taking Your Own Pictures for Presentations](#)
- [Facebook - Wherefore Art Thou?](#)
- [New Privacy Act in Effect](#)



Here are some interesting videos from **The Checkout** - click the links for:

[Extended Warranties](#)

[Returning Goods](#)

## Australia Post Teams up with NetSuite

### From BusinessIT

Australia Post is working with cloud business software provider NetSuite so that routine tasks such as determining postage costs, getting a tracking number, printing a parcel label, and arranging collection can all be done within NetSuite's software. It will even include arranging for delivery to one of Australia Post's parcel lockers or collection points if the customer doesn't want the parcel delivered to their home or place of work.



While these tasks can be performed by using Australia Post's web site, integrating them with the primary software used to run a business should prove a real timesaver as well as reducing the risk of error when manually transferring data between systems.

NetSuite's cloud ERP/CRM/ecommerce system is probably not the sort of thing that appeals to the typical BIT reader, but the company claimed this week that an increasing number of Australian companies are outgrowing MYOB and switching to NetSuite.

Before Kitchenware Direct - the first company to pilot the Australia Post/NetSuite integration - started using NetSuite in 2008 its revenue was less than \$2 million, so NetSuite does seem to be relevant to the high end of the small business market.

As there was no suggestion that the tie-up between Australia Post and NetSuite is an exclusive arrangement, we look forward to seeing similar integration with systems from other providers such as MYOB and Xero.

## House Build

Sharing some pics of our house build for those interested. We went with a local builder - [Westbuilt](#) who manufacture relocatable factory-built homes. This means the home is built onsite in their factory, split and trucked out to your block. This considerably shortens construction time because it is not affected by weather. (All images copyright Ceilidh Bishop)



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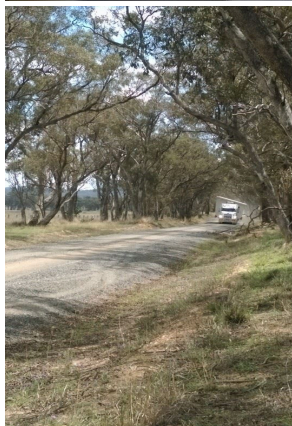
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